

Server Setup and Support

RedEye IT professionals are trained, knowledgeable, and certified to work with nearly all server products. Many IT support companies are only familiar with a few servers and services and are not certified to work with those technologies. Our certified RedEye technicians can walk into any environment and walk out with both you and them knowing we have fully satisfied your needs and solved your problems.

“We believe in working closely with each client to develop the best IT strategies and techniques based on knowledge about their business, and their goals.”

Network Setup and Support

Thorough network system evaluation, design, installation, and support from RedEye’s certified technicians. RedEye will thoroughly assess and evaluate your current IT network system and establish a complete understanding of your IT infrastructure so you know where you stand and what you may need to improve.



Desktop PC and Workstation setup and support

Because RedEye is deeply engaged with the world of IT and with our clients, our talented team of technology professionals is experienced and certified in all aspects of PC and workstation setup and support. Whether that entails hardware setup, network setup, operating system configuration, email client setup, anti-virus installation or adware/spyware removal, we can provide the reliable setup and support you need.

Mobile electronic device setup and support

With RedEye on your team, the world can be your workplace. You can get the freedom and flexibility to work remotely from anywhere - whether your own home or while traveling overseas - just as if you were right in your own office.

“We seemed to be getting a new virus almost every week. RedEye was the ultimate cure for stopping the infections and bringing our computers back to health!”

Security Setup and Support

Think a breach in security or data theft could never happen to you? It can happen when you least expect it and are least prepared. Never underestimate the importance of physically securing your critical equipment and protecting your valuable data. If your equipment is tampered with or your data compromised, you could be out of business.

Team-based IT service-multilevel IT support

RedEye believes in the team approach to service and offers multilevel client support. Consider us the IT arm of your business that can handle all of your ongoing technology needs.

Our state-of-the-art network resources allow our technicians to know all the client sites we service, as well as all key personnel/decision makers, and main contacts in the support process. We may not be on your payroll, but we’re never out of the IT loop when it comes to your needs, thanks to:

- Single-point project management;
- Email, phone and onsite support accessibility;
- Off-hours and emergency phone/onsite support; and
- Secure remote support for server, PC and workstation training or troubleshooting.



Managed Services

RedEye can proactively support your PCs, servers, and networks and let your IT staff focus on business innovation rather than system maintenance. And our approach lets you choose remote monitoring resolution or full IT management - 24 hours a day 7 days a week. We keep your systems running right, and you keep your peace of mind.

RedEye 24/7 Monitoring

A key benefit of RedEye’s Managed Services is 24/7, 365-day server, network, and system monitoring. Downtime means lost time and money. Continuous monitoring to maintain system uptime keeps the money in your pocket. RedEye can keep a sharp eye on your system all the time. We’re organized to cover all your needs quickly and provide the exact service you need because we’ll know your company and your IT infrastructure thoroughly.

RedEye Backup and Data Integrity

There’s nothing more important to your company or clients than the data you access and store every day. RedEye will come to your business and conduct a thorough data planning session to evaluate your current backup system. Or recommend one if you don’t have it. Either way, we’ll show you the best way to handle your critical data backup process.

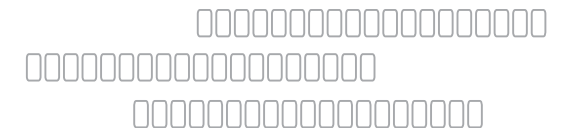
Data and Disaster Recovery

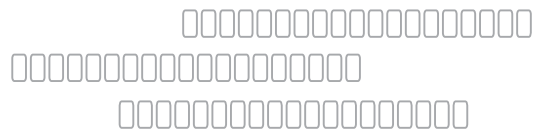
If your company suddenly lost all of its data, you’d probably be out of business. That’s why RedEye’s data backup and disaster recovery system is a critical IT management tool. We constantly perform ongoing testing of our backup systems to ensure both continuous data backups and immediate notification to confirm that your data is both backed up and in a recoverable state.

Spam/Antivirus Protection

If you’re tired of your inbox getting stuffed with Spam, being nagged by annoying pop-up ads and ongoing viruses that continually corrupt your computer, RedEye can solve your problems quickly and completely. Whether your needs are on an individual basis or require an enterprise-level solution, our experienced team will diagnose your situation and make the best recommendations to get your system clean and keep it free of future problems.

“RedEye Managed Services mean priceless peace of mind.”





RedEye raises the performance bar for IT support and technology implementation solutions to keep your company systems up and running.

RedEye is a NJ-based technology setup and IT support services company that offers a complete range of technology implementation solutions. We are differentiated by the consistently high levels of rapid response to the IT needs of our small and medium-size business clients. You benefit from our commitment to respond better and faster than our competitors.

We are driven by a relentless focus on effective support. In fact, it's because of this intense support philosophy that we named our company RedEye. Founded by a team of IT professionals who saw strength in pooling their talents to benefit their growing client base, RedEye's premium service model has allowed us to provide the utmost in professional IT support to all clients of all sizes.

Specialties

Our team of highly-trained IT experts boasts a wealth of experience in these areas:

- Providing technology solutions that are in line with our client's core business goals.
- Intense customer support
- Microsoft-based networks, servers, and desktops
- Microsoft productivity applications
- Unix-based networks, servers, and workstations
- Apple-based networks, servers, and workstations
- Hybrid networks consisting of Microsoft, Apple, and/or Unix integration
- Email: Microsoft Exchange, Unix email servers, client applications
- Network security: Cisco, Watchguard, SonicWall
- Networking: CAT5e, CAT6, Fiber
- Disaster recovery, data integrity, and business continuity planning
- Project planning and management
- MxLogic



We stay up all night so you don't have to. That's mission-critical support.

We are focused on satisfying your technology needs effectively and economically. RedEye utilizes an exceptional mission-critical support model that lets business owners like you rest easy while we work hard making sure your network is running smoothly.

RedEye is a one-stop technology shop that has a genuine interest in helping your business succeed through technology efficiency. No client will ever confuse us with "break/fix" or fly-by-night technicians.

We don't adhere to a one-size-fits-all mentality, and it's not uncommon for us to sit in on clients' internal meetings. They understand that the more we know about their business, the better we can make their technologies work for them. RedEye sacrifices our sleep to focus on your needs so you never have to worry about your technology or your valuable data!

To get more information, contact us today and we'll be happy to discuss your particular needs and objectives. If you prefer, give us a call at (888) 475-5711.

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Look to RedEye

For full-spectrum IT support solutions

